



LANGUAGE AND COMMUNICATIONS ACCESS

DEMOGRAPHIC DATA REPORT - LIMITED ENGLISH PROFICIENCY

2012-2016 American Community Survey, Public Use Microdata Sample (PUMS), BPDA Research Division Analysis

CITY OF BOSTON

623,355 RESIDENTS

Total number of City residents ages 5 and up

233,159 RESIDENTS (37.4%)

Speak another language at home

LIMITED ENGLISH PROFICIENCY (LEP)

108,145 RESIDENTS (17.4%)

Persons who do not speak English as their primary language and who have a limited ability to speak, read, write or understand English

TOP 10 SPOKEN LANGUAGES (LEP)

1. Spanish
2. Haitian Creole
3. Mandarin - Chinese
4. Vietnamese
5. Cantonese - Chinese
6. Cape Verdean Creole
7. Russian
8. Arabic
9. Portuguese
10. French

CITY OF BOSTON LANGUAGE STANDARDS

Providing accommodations for interactions citywide (not neighborhood specific)

INTERPRETATION

1. Spanish
2. Haitian Creole
3. Mandarin - Chinese
4. Vietnamese
5. Cantonese - Chinese
6. Cape Verdean Creole

TRANSLATION

1. Spanish
2. Haitian Creole
3. Traditional Chinese
4. Vietnamese
5. Cape Verdean Creole



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CITY OF BOSTON NEIGHBORHOODS: RESIDENTS WITH LEP

2011-2015 American Community Survey, BPDA Research Division Analysis

NEIGHBORHOOD TO CITY RATIO

Below lists each City of Boston neighborhood in order by priority of residents with LEP. (The ratio of residents in the neighborhood with LEP to the number of residents with LEP in the City of Boston.)

- **DORCHESTER** 23.7%
- **EAST BOSTON** 18.4%
- **ROXBURY** 8.4%
- **BRIGHTON** 5.9%
- **HYDE PARK** 5.1%
- **JAMAICA PLAIN** 4.6%
- **SOUTH END** 4.3%
- **MATTAPAN** 4.1%
- **ROSLINDALE** 4.1%
- **DOWNTOWN** 3.5%
- **MISSION HILL-LONGWOOD** 3.2%
- **FENWAY-KENMORE** 3.0%
- **SOUTH BOSTON** 2.8%
- **WEST ROXBURY** 2.7%
- **ALLSTON** 2.0%
- **CHARLESTOWN** 1.7%
- **BACK BAY** 1.0%
- **WEST END** 0.5%
- **NORTH END** 0.4%
- **BEACON HILL** 0.3%
- **SOUTH BOSTON WATERFRONT/FORT POINT** 0.2%



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CITY OF BOSTON NEIGHBORHOODS: RESIDENTS WITH LEP

2011-2015 American Community Survey, BPDA Research Division Analysis

FURTHER NEIGHBORHOOD ANALYSIS

Below lists each City of Boston neighborhood with the top languages spoken by residents with LEP. Included are the total number of residents living in the neighborhood and those with LEP. Languages that meet the neighborhood threshold are marked with an asterisk (*). The neighborhood threshold is met with at least 5% or 1,000 persons of the total demographic, whichever is less.

ALLSTON (19,301)

LEP demographic: (2,091) 11%

1. Spanish
2. Chinese
3. Russian

BACK BAY (17,099)

LEP demographic: (1,012) 6%

1. Spanish
2. Chinese

BEACON HILL (8,757)

LEP demographic: (327) 4%

1. Chinese
2. Spanish

BRIGHTON (45,881)

LEP demographic: (6,167) 13%

1. Chinese *
2. Russian *
3. Spanish *
4. Portuguese/Cape Verdean Creole

CHARLESTOWN (16,463)

LEP demographic: (1,768) 11%

1. Chinese
2. Spanish

DORCHESTER (116,434)

LEP demographic: (24,843) 21%

1. Spanish *
2. Vietnamese *
3. Haitian Creole *
4. Portuguese/Cape Verdean Creole *
5. Chinese

DOWNTOWN (16,281)

LEP demographic: (3,685) 23%

1. Chinese *
2. Spanish

EAST BOSTON (41,839)

LEP demographic: (19,263) 46%

1. Spanish *
2. Arabic *
3. Portuguese/Cape Verdean Creole
4. Chinese
5. Italian
6. Vietnamese
7. French

FENWAY-KENMORE (31,966)

LEP demographic: (3,167) 10%

1. Chinese *
2. Spanish
3. Russian
4. Korean
5. Arabic

HYDE PARK (33,621)

LEP demographic: (5,300) 16%

1. Spanish *
2. Haitian Creole *

JAMAICA PLAIN (36,755)

LEP demographic: (4,808) 13%

1. Spanish *
2. Chinese

MATTAPAN (23,078)

LEP demographic: (4,319) 19%

1. Haitian Creole *
2. Spanish *
3. Vietnamese
4. French
5. Portuguese/Cape Verdean Creole

MISSION HILL-LONGWOOD (21,481)

LEP demographic: (3,305) 15%

1. Spanish *
2. Chinese
3. Russian
4. Korean
5. Haitian Creole
6. Hindi
7. Japanese

NORTH END (8,914)

LEP demographic: (422) 5%

1. Italian
2. Spanish
3. Portuguese/Cape Verdean Creole

ROSLINDALE (26,658)

LEP demographic: (4,261) 16%

1. Spanish *
2. Haitian Creole *
3. Chinese
4. Greek
5. Portuguese/Cape Verdean Creole
6. Arabic

ROXBURY (47,642)

LEP demographic: (8,772) 18%

1. Spanish *
2. Haitian Creole *
3. Portuguese/Cape Verdean Creole
4. Chinese

SOUTH BOSTON (34,179)

LEP demographic: (2,970) 9%

1. Spanish *
2. Chinese

SOUTH BOSTON WATERFRONT/**FORT POINT** (2,793)

LEP demographic: (256) 9%

1. German

SOUTH END (28,890)

LEP demographic: (4,500) 15%

1. Chinese *
2. Spanish *
3. Portuguese/Cape Verdean Creole

WEST END (5,646)

LEP demographic: (552) 10%

1. Chinese
2. Spanish
3. Japanese
4. Portuguese/Cape Verdean Creole
5. Russian

WEST ROXBURY (30,331)

LEP demographic: (2,866) 9%

1. Spanish
2. Chinese
3. Russian
4. Haitian Creole
5. Arabic



NOTICE OF ACCOMMODATIONS

English: Interpretation and translation services are available to you at no cost. If you need them, please contact us at LCA@boston.gov or 617-635-0935.

Spanish: Tiene servicios de interpretación y traducción a su disposición sin coste alguno. Si los necesita, póngase en contacto con nosotros en el correo electrónico LCA@boston.gov o llamando al 617-635-0935.

Haitian Creole: Sèvis entèpretasyon ak tradiksyon disponib pou ou san sa pa koute w anyen. Si w bezwen yo, tanpri kontakte nou nan LCA@boston.gov oswa 617-635-0935.

Traditional Chinese: 不向您收取翻譯服務費。如您需要翻譯服務，請與我們連絡，發電子郵件至 LCA@boston.gov 或致電617-635-0935。

Vietnamese: Các dịch vụ thông dịch và biên dịch được cung cấp cho quý vị hoàn toàn miễn phí. Nếu quý vị cần những dịch vụ này, vui lòng liên lạc với chúng tôi theo địa chỉ LCA@boston.gov hoặc số điện thoại 617-635-0935.

Simplified Chinese: 不向您收取翻译服务费。如您需要翻译服务，请与我们联系，发电子邮件至 LCA@boston.gov 或致电617-635-0935。

Cape Verdean Creole: Nu ta oferese-bu sirvisus di interpretason y traduson di grasa. Si bu meste kes sirvisu la, kontata-nu pa email LCA@boston.gov ó pa telefóni, pa número 617-635-0935.

Arabic: خدمات الترجمة الفورية والترجمة التحريرية متوفرة لك دون أي تكلفة. إذا كنت بحاجة إلى تلك الخدمات، يرجى الاتصال بنا عبر LCA@boston.gov 6176350935 أو على الرقم

Russian: Услуги устного и письменного перевода предоставляются бесплатно. Если Вам они нужны, просьба связаться с нами по адресу электронной почты LCA@boston.gov, либо по телефону 617-635-0935.

Portuguese: Você tem à disposição serviços gratuitos de interpretação e tradução. Se precisar deles, fale conosco: LCA@boston.gov ou 617-635-0935.

French: Les services d'interprétation et de traduction sont à votre disposition gratuitement. Si vous en avez besoin, veuillez nous contacter à LCA@boston.gov ou au 617-635-0935.



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