



JANUARY 13, 2024

CIVIC SUMMIT

COMMUNITY OVER EVERYTHING

Elizabeth Cooper

Senior Associate at the Consensus Building Institute

Elizabeth's work focuses on helping organizations and stakeholders collaborate and build consensus more effectively around a range of complex public issues. Her work includes facilitation, community engagement, and synthesizing stakeholder input into decision-making and policy processes. She also works with public and non-profit organizations to strengthen collaborative capacity and guide strategic planning.

Much of Elizabeth's work focuses on the intersections among climate change, environment and land use issues, and local planning and policy issues. In her facilitation work with stakeholders from diverse groups and perspectives, she brings expertise in climate adaptation/resilience, municipal planning/land use, transportation, environment and Superfund, water, and agriculture, among other issues.

Elizabeth holds a Master's degree in Conflict Resolution from the McCormack Graduate School of Policy and Global Studies at the University of Massachusetts Boston, where she focused on public dispute resolution and environmental policy making. She holds a BA in Critical Social Thought from Mount Holyoke College. Elizabeth is a mediator, trained in accordance with Massachusetts General Law Chapter 233 § 23C and communication skills, and find common ground.



JANUARY 13, 2024

CIVIC SUMMIT

COMMUNITY OVER EVERYTHING

Navigating Contemptuous Conversations: Mediation and Consensus Building

12:00 PM - 12:45 PM

Delve into the art of conflict resolution with our “Navigating Contemptuous Conversations” learning session. Led by the Consensus Building Institute associates Elizabeth Cooper and Brandon Chambers, and designed for those eager to master mediation and consensus-building in challenging dialogues. Participants will learn how to de-escalate emotionally charged discussions, enhance their listening and communication skills, and find common ground. The session focuses on ethical considerations, self-care in mediation, and the practical application of these skills in real-life scenarios. Join us to transform how you navigate contentious conversations with poise and effectiveness.