



## Contract - Detailed

Pella Windows and Doors  
 HIC # 194172 / EIN 83-2294937 45 Fondi Road  
 Haverhill, MA 01832  
**Phone:** (978) 373-2500 **Fax:**

**Sales Rep Name:** Clancy, Ryan  
**Sales Rep Phone:** 978-373-2500  
**Sales Rep Fax:**  
**Sales Rep E-Mail:** clancyrp@pellaboston.com

Customer Information	Project/Delivery Address	Order Information
<b>Kristen Lavallee</b> 84 W Concord St  BOSTON, MA 02118 <b>Primary Phone:</b> (603) 5138003 <b>Mobile Phone:</b> <b>Fax Number:</b> <b>E-Mail:</b> klavallee@gmail.com <b>Great Plains #:</b> 14656864 <b>Customer Number:</b> 1008983730 <b>Customer Account:</b> 1005020679	<b>Lavallee,Kristen,Boston,MA</b> 84 W Concord St Apt 2  <b>Lot #</b> BOSTON, MA 02118-3843 <b>County:</b> SUFFOLK	<b>Quote Name:</b> 5 Windows - Aluminum Clad  <b>Order Number:</b> 741RC1577 <b>Quote Number:</b> <b>16770944</b> <b>Order Type:</b> Installed Sales <b>Payment Terms:</b> Deposit/C.O.D. <b>Tax Code:</b> MA TAX 6.25 <b>Quoted Date:</b> 4/27/2023

Customer Notes: Removal and reinstallation of the grates is not included. If you would like Ryan Clancy to arrange for the grates to be removed and reinstalled by JC Iron Works, please let Ryan know at least a month prior to installation. The cost would be an additional \$650.

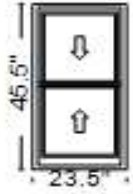
Line #	Location:	Attributes	Item Price	Qty	Ext'd Price
10	None Assigned	Delivery/Set-Up - Delivery/Set-Up	\$228.19	1	\$228.19

Line #	Location:	Attributes		
--------	-----------	------------	--	--

15 Living Room

**Pella® Reserve, Traditional, Double Hung, 23.5 X 45.5, Black**

Item Price	Qty	Ext'd Price
\$2,684.20	2	\$5,368.40



Viewed From Exterior

PK #  
2133

**1: Traditional, Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 23 1/2 X 45 1/2

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Black

**Interior Color / Finish:** Prefinished White Paint Interior

**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Clear Air Filled Non High Altitude

**Hardware Options:** Cam-Action Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor

**Screen:** Half Screen, Standard EnduraClad, Black, Standard, InView™

**Performance Information:** U-Factor 0.46, SHGC 0.60, VLT 0.62, CPD PEL-N-232-01105-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 20.125, Clear Opening Height 18.312, Clear Opening Area 2.559229, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Wrapping Information:** No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 138".

Frame Size: 23.5" X 45.5"

Paint Exterior Trim Only - Paint Exterior Trim Only (Wood)	Qty	1
Extra Layer EXT (2023) - Extra Layer Exterior Trim (2023)	Qty	1
City Logistics (2023) - City Logistics (2023)	Qty	1
Lead Safe Install (2023) - Lead Safe Install (2023)	Qty	1
Hist. Window Install - Historic Window Install (2023)	Qty	1

Line #	Location:	Attributes		
--------	-----------	------------	--	--

20 Bedroom

**Pella® Reserve, Traditional, Double Hung, 23.5 X 45.5, Black**

Item Price	Qty	Ext'd Price
\$2,684.20	2	\$5,368.40



Viewed From Exterior

PK #  
2133

**1: Traditional, Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 23 1/2 X 45 1/2

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Black

**Interior Color / Finish:** Prefinished White Paint Interior

**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Clear Air Filled Non High Altitude

**Hardware Options:** Cam-Action Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor

**Screen:** Half Screen, Standard EnduraClad, Black, Standard, InView™

**Performance Information:** U-Factor 0.46, SHGC 0.60, VLT 0.62, CPD PEL-N-232-01105-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 20.125, Clear Opening Height 18.312, Clear Opening Area 2.559229, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Wrapping Information:** No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 138".

Frame Size: 23.5" X 45.5"

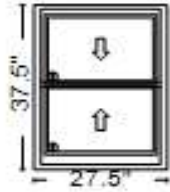
Paint Exterior Trim Only - Paint Exterior Trim Only (Wood)	Qty	1
--	-----	---

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

Extra Layer EXT (2023) - Extra Layer Exterior Trim (2023)	Qty	1
City Logistics (2023) - City Logistics (2023)	Qty	1
Lead Safe Install (2023) - Lead Safe Install (2023)	Qty	1
Hist. Window Install - Historic Window Install (2023)	Qty	1

Line #	Location:	Attributes			
--------	-----------	------------	--	--	--

25	Bathroom	<b>Pella® Reserve, Traditional, Double Hung, 27.5 X 37.5, Black</b>	<u>Item Price</u>	<u>Qty</u>	<u>Ext'd Price</u>
			\$2,816.69	1	\$2,816.69



Viewed From Exterior

PK #  
2133

**1: Traditional, Non-Standard Size Non-Standard Size Double Hung, Equal**

**Frame Size:** 27 1/2 X 37 1/2

**General Information:** Standard, Luxury, Clad, Pine, 5", 3 11/16"

**Exterior Color / Finish:** Painted, Standard Enduraclad, Black

**Interior Color / Finish:** Prefinished White Paint Interior

**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs

**Glass:** Insulated Dual Tempered Clear Air Filled Non High Altitude

**Hardware Options:** Cam-Action Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor

**Screen:** Half Screen, Standard EnduraClad, Black, Standard, InView™

**Performance Information:** U-Factor 0.46, SHGC 0.58, VLT 0.61, CPD PEL-N-232-01109-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.125, Clear Opening Height 14.312, Clear Opening Area 2.397757, Egress Does not meet typical United States egress, but may comply with local code requirements

**Grille:** No Grille,

**Wrapping Information:** No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 130".

Frame Size: 27.5" X 37.5"

Paint Exterior Trim Only - Paint Exterior Trim Only (Wood)	Qty	1
Extra Layer EXT (2023) - Extra Layer Exterior Trim (2023)	Qty	1
City Logistics (2023) - City Logistics (2023)	Qty	1
Lead Safe Install (2023) - Lead Safe Install (2023)	Qty	1
Hist. Window Install - Historic Window Install (2023)	Qty	1

Thank You For Purchasing Pella® Products

**PELLA WARRANTY:**

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

**INSYNCTIVE PRODUCTS:** In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

**Notice of Collection of Personal Information:** We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

**ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")**

**YOU** and Pella and its subsidiaries and the Pella Branded Distributor **AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS.** You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit [www.pella.com/arbitration](http://www.pella.com/arbitration) or e-mail to [pellawebsupport@pella.com](mailto:pellawebsupport@pella.com), with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

**Product Performance Information:**

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to [www.pella.com/performance](http://www.pella.com/performance).

## Project Checklist Review (Installed Orders Only)

### Before the Installation the Homeowner agrees to do the following:

Obtain Condo Association Approval

~~Obtain Historic Approval~~

Pella will apply for, pay for, and obtain historic approval

Remove existing shutters and awnings

Remove air conditioners

Remove existing shades, drapes, window treatments, wall hangings, and personal belongings

Move furniture at least 3 feet away from work area

Tie or cut back trees, bushes and shrubs in the work area

Arrange to have alarm system and doorbells disconnected

Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor

Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

### Before the Installation Pella agrees to do the following:

Obtain Building Permit (When required)

Prefinish products when purchased in contract

### During the Installation the Homeowner agrees to do the following:

Keep pets safely away from work area

Keep children safely away from work area

Allow Pella Installer room to work safely within your home

### During the Installation Pella agrees to do the following:

Deliver and unload products purchased per contract

Place and remove drop cloths in work area then vacuum, and remove all debris at end of day

Remove existing product, including storm windows, and dispose of it unless otherwise specified

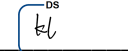
Install all products using method specified in contract per Pella Installation Instructions  
Replace interior and/or exterior trim only if purchased  
If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.  
If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass  
Install non-Pella entry door lockset provided by you. Pella is not responsible for it's quality or performance

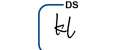
After the Installation the Homeowner agrees to do the following:

- Be available for completion and sign off to verify all products purchased are in working order
- Reinstall existing shutters and awnings
- Re-install existing shades, drapes, window treatments, wall hangings, and reposition furniture
- Arrange to have alarm system and doorbells reinstalled
- Reinstall air conditioners
- Remove stickers from product and save for energy rebate and tax purposes
- Wash all interior & exterior glass surfaces
- Fill nail holes and joints on interior trim if windows are to be stained (after staining)
- Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased

 Project Checklist has been reviewed  
Customer initial

\_\_\_\_\_ Product Only Addendum has been reviewed  
Customer initial

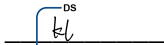
 Final payment is due upon Substantial Completion per the Terms and Conditions  
Customer Initial

 Removal and reinstallation of blinds are the responsibility of the homeowner. If for any reason blinds are not removed, you will be charged to remove the blinds and we are not responsible for any damage that might occur to the existing blinds. Pella will not reinstall blinds and does not guaranty existing blinds will fit in to the new windows.  
Customer Initial

**A 1.5% FINANCE CHARGE PER MONTH WILL BE ASSESSED TO ALL BALANCES OLDER THAN 30 DAYS**

Credit Card Account #: Last 4 Digits \_\_\_\_\_

Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

Charge final payment to same account 

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

(Upon substantial completion)

Customer initial

Project Checklist has been reviewed

Kristen Lavallee

Customer Name (Please print)

DocuSigned by:

*Kristen Lavallee*

Customer Signature...

5/4/2023

Date

DocuSigned by:

*Kristen Lavallee*

Credit Card Approval Signature

Ryan Clancy

Pella Sales Rep Name (Please print)

*Ryan Clancy*

Pella Sales Rep Signature

5/4/23

Date

Order Totals	
Taxable Subtotal	\$8,293.04
Sales Tax @ 6.25%	\$518.32
Non-taxable Subtotal	\$5,488.64
<b>Total</b>	<b>\$14,300.00</b>
<b>Deposit Received</b>	<b>\$4,766.67</b>
<b>Amount Due</b>	<b>\$9,533.33</b>

## Lead Safe Installation Customer Performance Expectations

In order to ensure a proper Lead Safe Installation, it is essential that we have you complete the below tasks prior to your installation:

- ALL furniture needs to be moved at least 8 feet away from any window or door being replaced
- ALL personal items, wall hangings, and collectibles must be removed prior to your installation date
- All blinds and any interior window treatments need to be removed prior to your installation date
- Any non-movable furniture (for example: pianos, entertainment centers, built in cabinets, etc) must be cleared of items and be surface dusted prior to installation
- You will be responsible for replacing all furniture and personal items after your installation
- Other items: \_\_\_\_\_

## What to Expect the Containment/Work Area to Look Like

- In order to ensure your safety, we will be taking measures to minimize dust / debris does not spread beyond our work area. This may include the use of plastic sheeting on the floors and/or walls, caution signs, sealing of heating and cooling air vents, and asking that you turn off your HVAC system during our work.
- During your Lead Safe Installation, you may also see your installation professional wearing Personal Protection Equipment.
- For your own safety, we are not permitted to allow you inside the work area during the removal of your current product or the installation of your new windows / doors.

By signing the form below, I am affirming that I understand all the expectations noted above and that I have agreed to have all items completed prior to my installation commencing. I understand that failure to have these items completed will result in the re-scheduling of my installation and that my installation date will be scheduled for the next available date.

DocuSigned by:

*Kristen Lavallee*

F29F0BC11C5545C

Customer Signature

5/4/2023

Date



# Pre-Renovation Form

## Occupant Confirmation

### Pamphlet Receipt

\_\_\_\_\_ I have received a copy of the lead hazard information pamphlet informing me of the potential risk of lead hazard exposure from renovation activity to be performed in my dwelling unit. I received this pamphlet before the work began.

Kristen Lavallee  
Printed Name of Owner-occupant  
DocuSigned by:  
Kristen Lavallee  
Signature of Owner-occupant  
5/4/2023  
Signature Date

### Renovator's Self Certification Option (for tenant-occupied dwellings only)

*Instructions to Renovator:* If the lead hazard information pamphlet was delivered but a tenant signature was not obtainable, you may check the appropriate box below.

\_\_\_\_\_ **Declined** - I certify that I have made a good faith effort to deliver the lead hazard information pamphlet to the rental dwelling unit listed below at the date and time indicated and that the occupant declined to sign the confirmation of receipt. I further certify that I have left a copy of the pamphlet at the unit with the occupant.

\_\_\_\_\_ **Unavailable for signature** - I certify that I have made a good faith effort to deliver the lead hazard information pamphlet to the rental dwelling unit listed below and that the occupant was unavailable to sign the confirmation of receipt. I further certify that I have left a copy of the pamphlet at the unit by sliding it under the door or by:

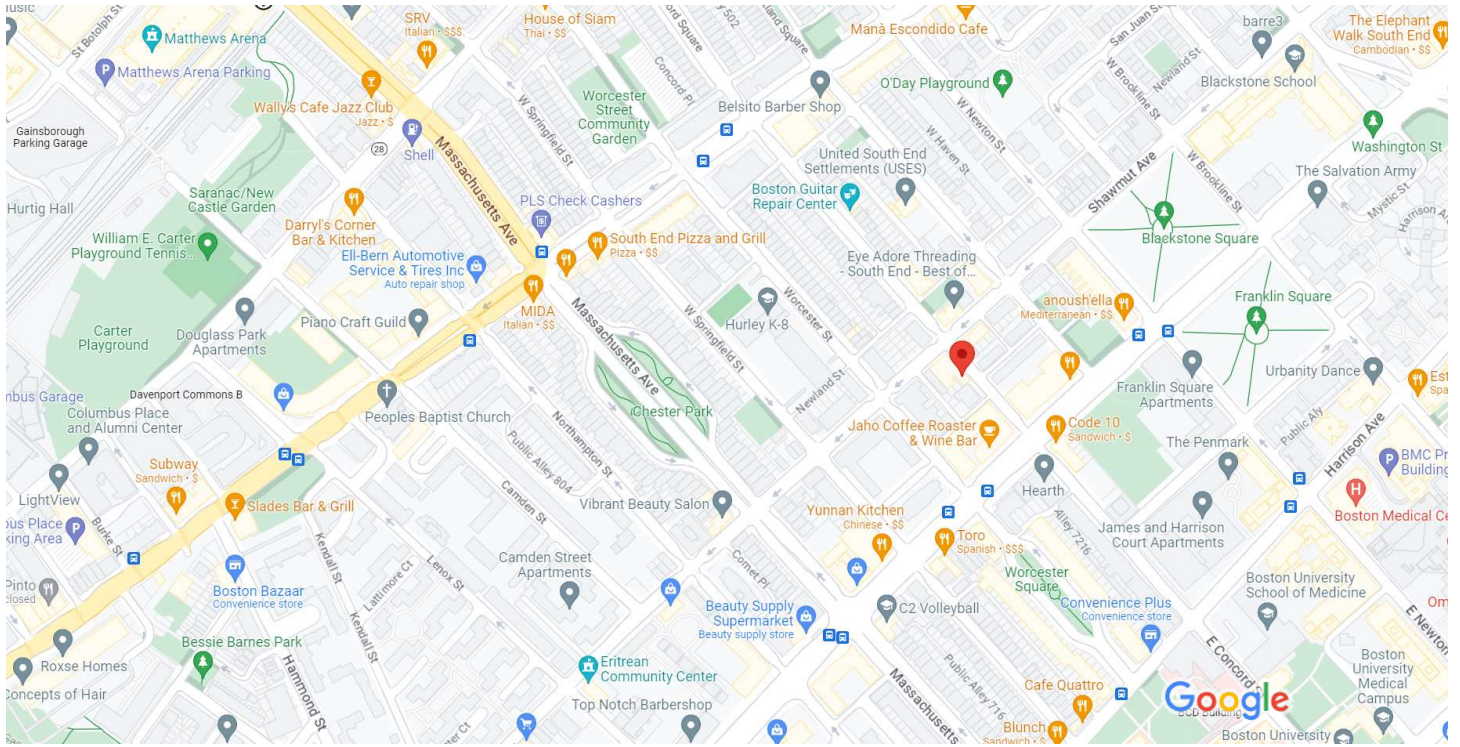
\_\_\_\_\_  
(Fill in how pamphlet was left)

\_\_\_\_\_  
Printed Name of Person Certifying Delivery  
\_\_\_\_\_  
Attempted Delivery Date

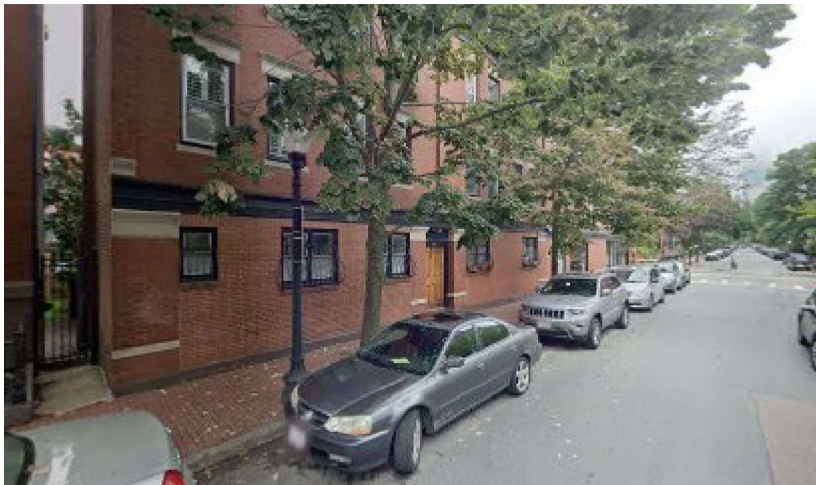
\_\_\_\_\_  
Signature of Person Certifying Delivery

\_\_\_\_\_  
Unit Address






**Note Regarding Mailing Option** -- As an alternative to delivery in person, you may mail the lead hazard information pamphlet to the owner and/or tenant. Pamphlet must be mailed at least 7 days before renovation. Mailing must be documented by a certificate of mailing from the post office.




Map data ©2023 Google 200 ft



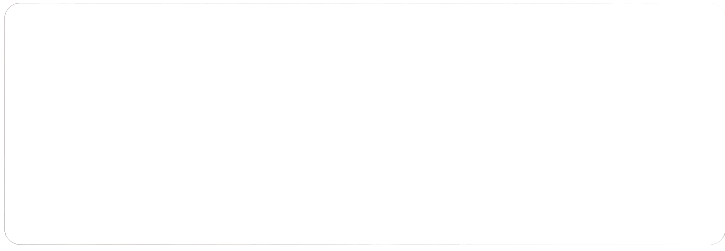
## 84 W Concord St

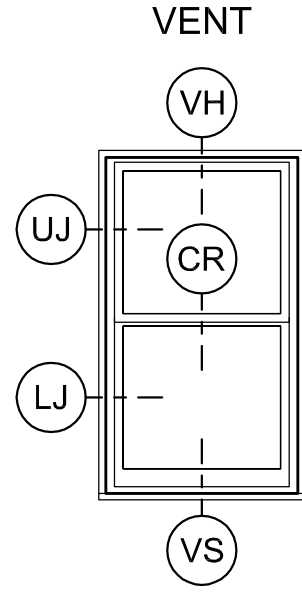
-  Directions
-  Save
-  Nearby
-  Send to phone
-  Share

 84 W Concord St, Boston, MA 02118

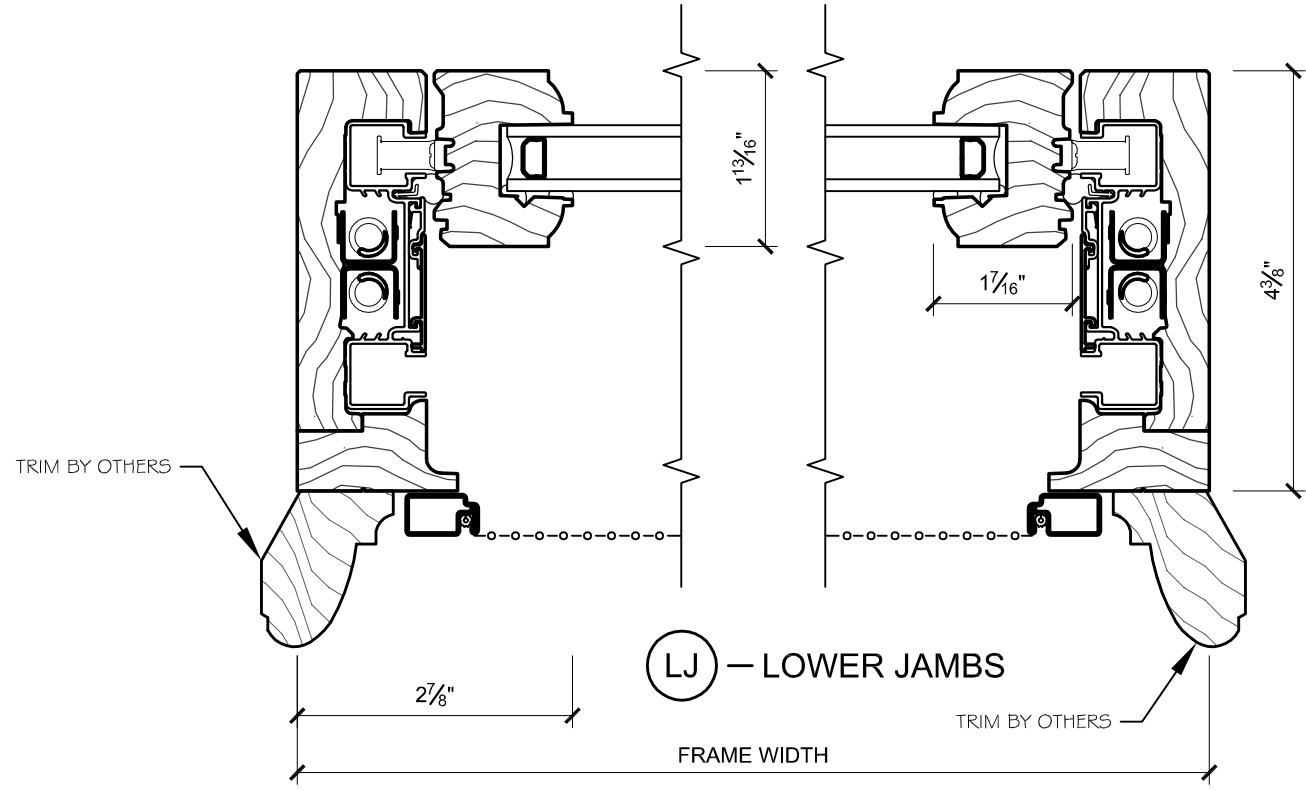
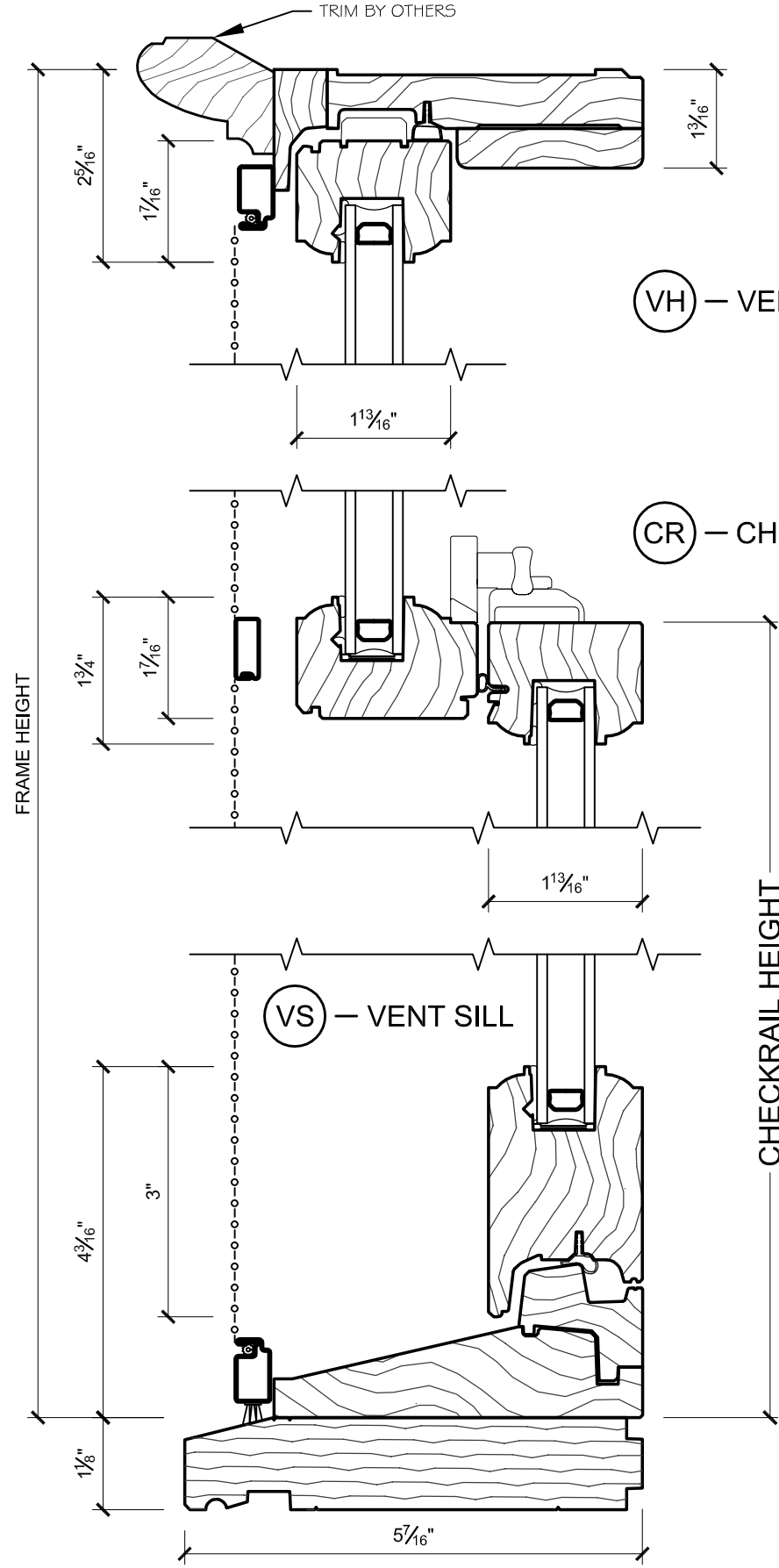
8WQF+9M Boston, Massachusetts

## Photos





1-1/8" Subsill #3544  
Shown



## Clancy, Ryan P.

---

**From:** Rachel Ericksen <rachel.ericksen@boston.gov>  
**Sent:** Thursday, April 27, 2023 9:21 AM  
**To:** Kristen Lavallee  
**Cc:** Clancy, Ryan P.; Gabriela Amore  
**Subject:** Re: FW: Windows

Hi all,

Happy to chat this out because it is a little confusing but the [South End Landmark District Standards and Criteria](#) (section D.1.c) states the following:

"Several properties within the district have already lost their original or historically correct wood windows. They have been replaced with either aluminum window units or inappropriately designed, poorly constructed and installed wood window units. The commission strongly encourages the replacement of these units with wood windows that meet the standards for window replacement. However, since the original resource has already been lost, and an inappropriate window unit has been since installed, the commission will allow the installation of aluminum replacement window units that meet the Standards and Criteria for window replacement."

From what Gabriela and I saw when we went out the windows would qualify as a "poorly constructed and installed wood window unit" which is why in this instance aluminum is ok.

Most of the time original wood windows or "older wood windows with historic proportions" must be replaced with wood but these windows meet D. 1. c.

Let us know if you all have any questions! Happy to chat!

Thank you,

On Thu, Apr 27, 2023 at 2:15 AM Kristen Lavallee <[klavallee@gmail.com](mailto:klavallee@gmail.com)> wrote:

Hi all,

Just wanted to clarify that the photos I sent were sent to me by a different installer as an example. I thought they were of mine. But I think the most important thing is that you saw them in person. Thanks for going out! Hope Ryan will get the clarity he needs and we can go ahead. Thanks!!

Kristen

On Wed, Apr 26, 2023 at 11:31 PM Clancy, Ryan P. <[ClancyRP@pellaboston.com](mailto:ClancyRP@pellaboston.com)> wrote:

Rachel and Gabby,

I just wanted to follow up with you regarding Kristen's project below. There was a bit of a misunderstanding, and the pictures that Kristen had sent in was from a different project. I've attached pictures of the windows at 84 West Concord that you mentioned you took a look at.

The existing windows are non-original wood exterior windows. In the email below, you mentioned that you had looked at the windows and aluminum would likely be acceptable. Previously when I had inquired about replacing wood exterior windows with aluminum clad windows, you had mentioned that was unacceptable.

I'm looking for a bit of clarity as Kristen would like to replace the windows with aluminum clad windows, but is likely uninterested in replacing the windows at all if they have to remain wood. I would rather not go through the whole process if it is going to be something that is clearly unacceptable so I would just ask you for some clarification on your email below as to whether or not aluminum clad would be acceptable or not.

If it is, I'll submit a formal application of course, but if it has to be all wood, I'd like to just save all of us the time, paperwork, and money of contracts and applications.

Thank you in advance for your help!

**Ryan Clancy**

President's Club '18, '19, '21, '22

Sales Representative

Pella Windows & Doors

Serving Eastern Massachusetts

Cell: 978-423-5486

Email: [clancyrp@pellaboston.com](mailto:clancyrp@pellaboston.com)



---

**From:** Kristen Lavalley <[kllavallee@gmail.com](mailto:kllavallee@gmail.com)>  
**Sent:** Friday, April 21, 2023 4:34 PM  
**To:** Clancy, Ryan P. <[ClancyRP@pellaboston.com](mailto:ClancyRP@pellaboston.com)>  
**Subject:** Fwd: Windows

----- Forwarded message -----

From: **Rachel Ericksen** <[rachel.ericksen@boston.gov](mailto:rachel.ericksen@boston.gov)>  
Date: Fri, Apr 21, 2023 at 9:00 PM  
Subject: Re: Windows  
To: Kristen Lavallee <[klavallee@gmail.com](mailto:klavallee@gmail.com)>  
Cc: Gabriela Amore <[gabriela.amore@boston.gov](mailto:gabriela.amore@boston.gov)>

Hi Kristen,

We took a look and aluminum windows are likely approvable. Please refer to our [design review guidelines](#) for the specific requirements for replacement aluminum windows.

Let us know if you have any questions and we look forward to receiving your application.

Thank you,

Rachel

On Thu, Apr 20, 2023 at 4:01 AM Kristen Lavallee <[klavallee@gmail.com](mailto:klavallee@gmail.com)> wrote:

Hi Rachel and Gabriela,

Yes, that would be great. I really appreciate your care with this. My tenant is not available at the times you proposed. Do you mainly need to see the exterior? You could go by anytime for that. Its on the first floor so easy to inspect from the outside. When you are facing the 84 West Concord St door, the unit is the first one to the right. If you also need interior access, could you kindly propose a few more times for next week, so he can plan ahead?

Thank you!

Kristen

On Tue, Apr 18, 2023 at 4:04 PM Rachel Ericksen <[rachel.ericksen@boston.gov](mailto:rachel.ericksen@boston.gov)> wrote:

Hi Kristen,

Would it be possible to schedule a site visit this week so I can take a look and confirm their existing materials? There is a lot going on in the photos and seeing them in person would help answer my questions. A site visit will take less than a half hour or so. I have availability this week Wednesday after 3PM but before 5PM, Thursday after 1PM and Friday after 2PM.

Thank you,  
Rachel

On Tue, Apr 18, 2023 at 5:57 AM Kristen Lavallee <[kllavallee@gmail.com](mailto:kllavallee@gmail.com)> wrote:

Hi Rachel,

What do you think about my window project now that you see the photos? Can we do the aluminum clad wood windows?

It would be great. Thanks!!

Kristen

----- Forwarded message -----

From: **Kristen Lavallee** <[kllavallee@gmail.com](mailto:kllavallee@gmail.com)>

Date: Sat, Apr 15, 2023 at 12:10 AM

Subject: Re: Windows

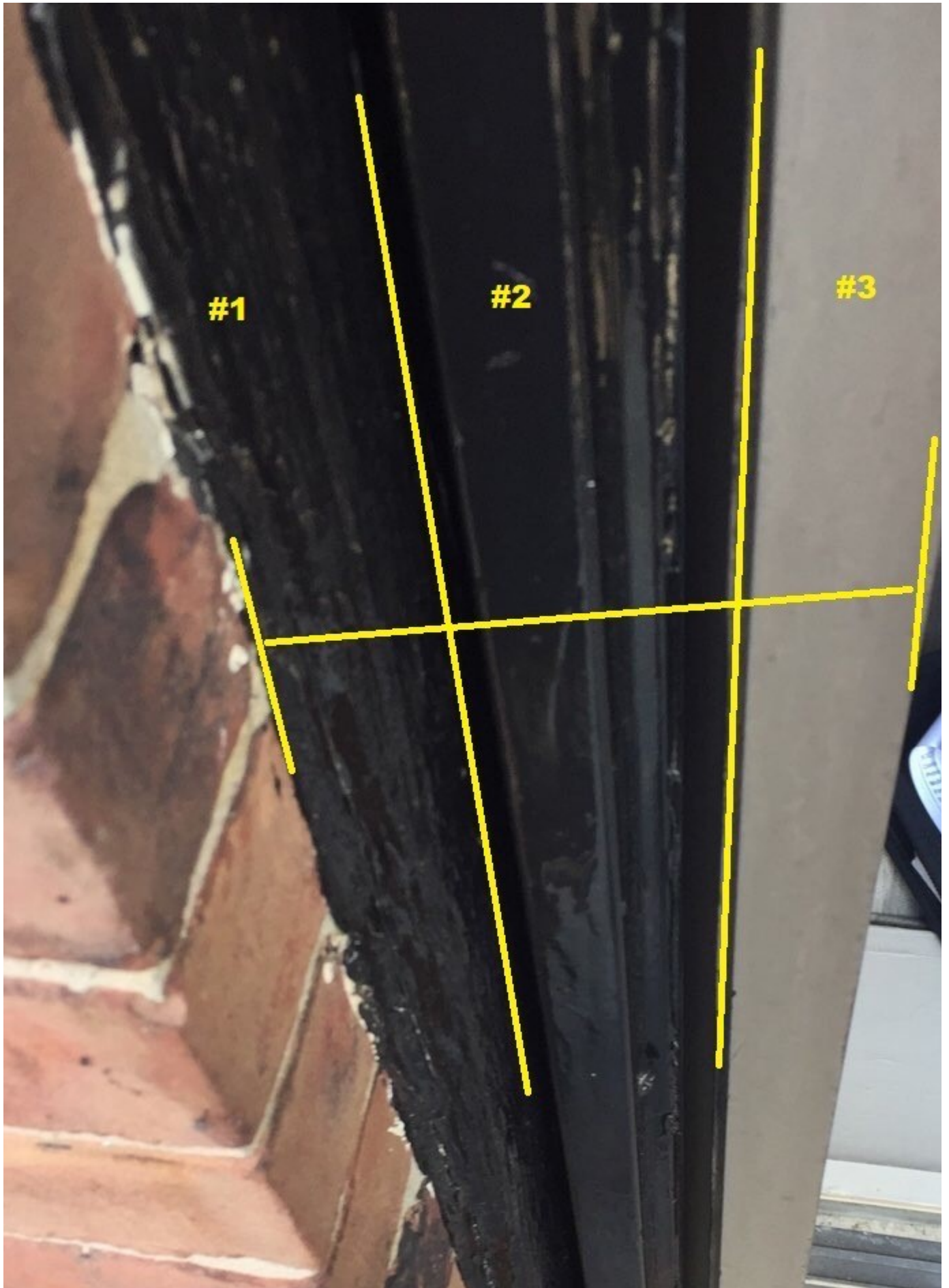
To: Rachel Ericksen <[rachel.ericksen@boston.gov](mailto:rachel.ericksen@boston.gov)>

Thanks!

I am attaching current photos. As you can see, there are 3 layers of window framing. Current windows are not wood exterior. The aluminum cladding is important to me as it will be much more durable. I hope you will agree that wood windows with aluminum cladding would be ok for this replacement project. Plan is to strip down to the brick. More expensive but worth it. It would look great! Thanks! :)







On Fri, Apr 14, 2023 at 3:24 PM Rachel Ericksen <[rachel.ericksen@boston.gov](mailto:rachel.ericksen@boston.gov)> wrote:

Hi Kristen,

The 2019 approval expired (approvals are only good for two years) and you will have to apply again.

Reviewing the determinations sheet you shared it looks like wood windows were approved:

[84 West Concord Street](#): At front façade level one, replace five, non-historic, 1 over 1 wood windows and install five 1 over 1 wood windows.

Could you send some photos of the existing windows?

Thank you,

Rachel

On Thu, Apr 13, 2023 at 3:38 PM Kristen Lavalley <[klvallee@gmail.com](mailto:klvallee@gmail.com)> wrote:

Hi Rachel,

I am in touch with a window installer about my windows at [84 West Concord St Boston](#). He has been in touch with you too. I got this approval in 2019 for my unit at [84 West Concord St, unit 2](#). I had applied for aluminum

clad black wood windows to replace the replacement windows that are already there (they are old wood replacements with multiple layers of framing that would be stripped down, so the opening could be restored to original size. The building has 6 units and they all have odd and various replacement windows that have been done over the years, including white vinyl (unfortunately), etc.

I am hoping my interpretation of this approval is correct and that our application was approved as-is, as the aluminum cladding would be much more durable, while providing a historical look and style. Its a first floor unit, so I am paying more for Pella to really strip and install new construction type windows, and not just slide in more replacements, and I want to get it right and do something that will look great and really last forever.

Can we use this approval to proceed at this time?

Please feel free to give me a call. I look forward to hearing from you.

Kristen

6035138003









84

2A2S 37





