

*Request for Information*  
*Expanding Health Services in Hyde Park*



# **EXPANDING HEALTH SERVICES IN HYDE PARK**

*Request for Information*

## **HEALTH & HUMAN SERVICES CABINET**

**KIM JANEY, MAYOR**  
**MARTY MARTINEZ, CHIEF OF HEALTH & HUMAN SERVICES**

**REQUEST FOR INFORMATION:**  
**RESPONSE DEADLINE: MONDAY, OCTOBER 25, 2021 @ 5 PM BOSTON LOCAL TIME**

*Request for Information  
Expanding Health Services in Hyde Park*

<b>1. Overview</b>	<b>1</b>
1. Purpose	
2. About Hyde Park	
3. About the Hyde Park Community Center	
<b>2. Responses</b>	<b>2</b>
1. The Vision You Have	
2. The Experience You Bring	
3. The Support You Need	
<b>3. Details</b>	<b>3</b>
1. RFI Contact	
2. Timeline	
3. Response Format	
<b>4. Appendix</b>	<b>4</b>

## **1. OVERVIEW**

### **1.1 Purpose**

Community-based health services provide the foundation for health care access and, consequently, better health outcomes for most Boston residents. Whether through our robust community health center network or the hundreds of community-based organizations providing dedicated services to thousands of Bostonians, these efforts help to improve the health and well-being of many of our residents. Through this Request for Information, we are seeking ideas about how to best improve the health of Hyde Park residents while utilizing an important City asset in the neighborhood. These ideas can range from satellite community health centers to additional health programming as long as the primary goal is to enhance access to services that improve the health and wellbeing of Hyde Park's residents.

The City has identified space in the Hyde Park Community Center as a location to be used to support and strengthen health services in the neighborhood. Situated in the heart of the neighborhood, this building has roughly 5,000 square feet available for build out. To support the conversion of this space to a center for health, the City has allocated up to \$2 Million in its capital budget. This is a great opportunity to leverage the assets the City has available to make an impact on the health of this neighborhood.

Information collected through this RFI will inform a subsequent Request for Proposals (RFP). Through that RFP, the City will select a partner to support expanded health services in Hyde Park.

### **1.2 About Hyde Park**

Hyde Park is a diverse, dynamic and growing neighborhood in Boston.

It is home to nearly 40,000 residents, 21 % of whom are 17 years old or younger and 21% of whom are 60 years old or older. Nearly one-in-three residents of Hyde Park were born outside of the United States. Nearly half of Hyde Park's residents are Black / African-American, with 26% Hispanic, 22% White, and 2% Asian-American.

While Boston is overwhelmingly a city of renters, Hyde Park is one of only two neighborhoods in Boston where a majority of housing units are owner-occupied. It's also the neighborhood with the most residents staying in the same house year after year. Household income and the employment rate in Hyde Park are on par with the citywide figures.

Hyde Park has a higher percentage of residents with health insurance than Boston as a whole. Meanwhile, it is one of three neighborhoods with a life expectancy below the rest of Boston, with a higher number of instances of hospitalization due to diabetes and injury than other neighborhoods.

At the onset of the COVID-19 pandemic, Hyde Park residents were disproportionately impacted by the virus and at some points led the city in the percentage of positive cases. Today, almost 70% of Hyde Park residents have received their first shot of the COVID-19 vaccine in the effort to mitigate the harms of COVID-19.

This pandemic highlighted the importance of community based health services and the disparity in access that exists in Hyde Park. As we equitably recover from the COVID-19 pandemic, a commitment to improving access to health and wellness services in Hyde Park is crucial.

### **1.3 About the Hyde Park Community Center**

The Hyde Park Community Center is located on River Street in Cleary Square, which is the local main street district for Hyde Park. It is easily accessed by MBTA bus and is within walking distance of the commuter rail. There is on-street parking as well as municipal parking lots in the area.

The building is largely occupied by the Hyde Park Community Center, which is operated by the Boston Centers for Youth & Families. Additional area within the building, however, is currently vacant and is being considered for the community health center or space for other services that strengthen the health of Hyde Park. To help support the build out of this space, the City of Boston has allocated up to \$2 Million in the FY22-26 Capital Plan to renovate interior spaces in order to provide neighborhood-based healthcare services.

## **2. RESPONSES**

In your response to this Request for Information, we are interested in knowing about your vision, your experience, and what you will need from the City to be successful.

Please note that this RFI is for informational purposes only. While responses may help shape a future RFP, responding to this is not a guarantee of a contract or award in the future. A vendor's response to the RFI will have no impact on the evaluation of responses to any subsequent RFP.

Please Note that all responses will be public record. **Do not submit confidential information in your response.**

### **2.1 The Vision You Have**

Please describe for us the type of health services and programming you would be interested in providing in Hyde Park or that you think is needed in Hyde Park. What programs and services would be most important to provide? How would you work with the community to determine that? What would your staffing model look like? Would you be partnering with any other hospitals or community health centers to provide these services? How would you measure your success?

### **2.2 The Experience You Bring**

Tell us about your organization's experience in providing this work. How long has your organization been working in health care? Do you currently operate community health programs or services in Boston or in the region? Please tell us about the population you have the most experience working with.

### **2.3 The Support You Need**

Given your experience, we would like to understand the support you would need from the City to be successful at implementing your vision. How would the space at the Hyde Park Community Center need to be designed? How long of a contract to use that space would you need? What other elements of collaboration with the City would be of value?

### 3. DETAILS

#### 3.1 RFI Contact

For any questions about this Request for Information, your principal point of contact with the City will be:

**Name:** Krystal Garcia

**Email Address:** krystal.garcia@boston.gov

**Phone Number:** 617-635-1845

This RFI can be found at [www.boston.gov/news/expanding-health-services-hyde-park-rfi](http://www.boston.gov/news/expanding-health-services-hyde-park-rfi). Any updates to the RFI will also be posted on that page.

#### 3.2 RFI Timeline

RFI Release Date:	Thursday, September 9, 2021
Tour of the Community Center	Thursday, September 23, 2021
Teleconference for Interested Parties	CANCELED
Questions due to the RFI Contact	Wednesday, September 29, 2021
Answers Posted on [RFI Webpage]	Tuesday, October 12, 2021
RFI Responses Are Due	Monday, October 25, 2021

#### 3.3 RFI Response Format

Please submit your response to this RFI via email to Krystal Garcia by **5pm Boston local time on October 25th**. Within the email please use the following format in the subject line: **“(Respondent Organization’s Name) - Response to Health Service in Hyde Park RFI.”**

Responses can be in any format that the respondent believes best captures their ideas, plans or other information they believe is important.

#### 3.4 Confidentiality

The City of Boston is subject to public records laws and it must comply with associated obligations. [A Guide to the Massachusetts Public Records Law is available here](#). Your response will be public record.

*Request for Information*  
*Expanding Health Services in Hyde Park*

If respondents do not wish to provide certain components of the requested information, please share as much information as can be provided.