

FY22 Budget Process
City Council Information Request
Department: Age Strong Commission

GENERAL INFORMATION:

1. Summary Budget for FY22 - *See Separate Attachment (Appendix A)*
2. Detail on “Other” or “Misc” Line Items (53900, 54900, & 55900)

BUDGET NARRATIVE:

3. Three Largest Budget Reductions from FY21 in dollars and %
4. Three Largest Budget Increases from FY21 in dollars and %
5. Detail on Other Significant Budget Expansions or Reductions
6. Any New Responsibilities Assigned to Department in the Last Two Years
7. Any Responsibilities Transferred Out of Department in Last Two Years
8. Actual YTD FY21 Spending - *See Separate Attachment (Appendix B)*
9. Any Savings Realized by Department in FY21
- 10a. Any Changes to External Funds
- 10b. Federal funds related to COVID in FY21 and FY22
11. List of 5 Major Accomplishments in FY21 – *See Separate Attachment (Appendix C)*
12. Chief FY22 Goals, Ongoing and New Initiatives – *See Separate Attachment (Appendix D)*
13. Multi-year Projects or Investments, Discuss FY21 Ramp-up or Wind-down in Spending, and Future Year Plan
14. Any Expanded Budget Authority Not Granted, But Plan to Resubmit in Future
15. Departmental Financial and Personnel Resources Devoted to Language Access

PERSONNEL INFORMATION:

- 16. Five Year Analysis of Full Time Employees (FTEs)
- 17. Breakdown of Employees on Leave
- 18. Five Year Analysis of the Total Number of Positions
- 19. A. Breakdown of Employees by Race and Gender
 B. Breakdown of Top 10 Wage Earners by Race and Gender
- 20. Breakdown of Employees with Language Competency Other Than English
- 21. Five Year Analysis of Overtime
- 22. Amount and Justification of Any Stipends
- 23. Any Hiring Challenges Experienced This Year

CONTRACTS - See Separate Attachment (Appendix E)

- 24. Overview of Current Contracts
- 25. Breakdown of Contracts
- 26. Any Barriers to Contractor Diversity in Department Contracts
- 27. Narrative on Contracts Over \$100,000

PERFORMANCE MEASURES

2) Detail on "Other" and "Misc" Line Items

Account	Account Descr	Amount	Details
53900	Misc Supplies and Materials	13,975	Clothing
54900	Other Current Charges	45,700	Senior event materials, drinking water, and reimbursements
55900	Misc Equipment	0	N/A

3) Three Largest Budget Reductions from FY21

	Account	Account Description	Amount	% Change	Explanation
1.	51700	Tot Workers' Compensation	(13,158)	-132%	Decreased need
2.	53000	Auto Energy Supplies	(6,360)	-12%	Projecting reduced energy prices
3.	53700	Tot Clothing Allowance	(1,860)	-18%	Reduction based on actual expenditures in previous years

4) Three Largest Budget Increases from FY21

	Account	Account Description	Amount	% Change	Explanation
1.	52900	Contracted Services	520,070	42%	Events budget increase and FY22 investments
2.	51000	Total Permanent Employees	133,618	4%	Step increases, and two positions being created from FY21 resubmission
3.	53200	Food Supplies	103,019	48%	Food costs for events including First Night increase

5) Other Significant Budget Expansions or Reductions - N/A

6) Any New Responsibilities Assigned to Department in the Last Two Years - This year we became a Department of Transitional Assistance (DTA) SNAP Outreach Partner permitting us to better assist older adults with their SNAP application process, their recertification of SNAP benefits, as well as access to SNAP eligibility information.

7) Any Responsibilities Transferred Out of Department in Last Two Years - N/A

8) Actual YTD FY21 Spending - *See Separate Attachment (Appendix B)*

9) FY21 Savings Realized by Department - Age Strong has some salary savings due to regular employee attrition and non-personnel savings due to a temporary spending freeze on certain accounts.

10a) Changes to External Funds -

- (a) FFCRA for nutrition and administration -- \$0
- (b) CARES Act for all Title III programs except D -- \$875,000

10b) Federal Funds related to COVID in FY21 and FY22

- (a) FFCRA for nutrition and administration -- \$567,216
- (b) CARES Act for all Title III programs except D -- \$2,455,139
- (c) Age Strong receives funds to operate the City's emergency feeding program in partnership with OFA. These funds will be reimbursed by FEMA.

11) List of 5 Major Accomplishments - FY21 – See Separate Attachment (Appendix C & D)

12) Chief FY22 Goals, Ongoing and New Initiatives – See Separate Attachment (Appendix C & D)

13) Multi-year Projects or Investments, Discuss FY21 Ramp-up or Wind-down in Spending, and Future Year Plan - N/A

14) Any Expanded Budget Authority Not Granted, But Plan to Resubmit in Future - N/A

15) Departmental Financial and Personnel Resources Devoted to Language Access

FY21 Language Communications Access (LCA) Allocation (in ONS Budget) - \$31,000

Other Financial and Personnel Resources - Ongoing investments in ethnic media outreach to older Bostonians.

16) Five Year Analysis of Full-Time Equivalents as of January 1

	FY18	FY19	FY20	FY21	FY22 Projected
FTEs	42.7	48.5	48.4	47.8	48.8

17) Breakdown of Instances of Employees on Leave

Leave Type	FY20	FY21 (Through March)
FMLA	8	1
Paid Administrative Leave	-	-
Unpaid Leave	-	-

18) Five Year Analysis of the Total Number of Positions

	FY18 Adopted	FY19 Adopted	FY20 Adopted	FY21 Adopted	FY22 Recommended
Operating Full-Time Positions	53.54	54.82	55.54	55.46	58
External Full-Time Positions	22.46	21.18	21.56	23.33	25.54
External Part-Time Positions	124	124	124	149	149

19A) Breakdown of Employees by Race and Gender

Active Employees as of April 1, 2021

	Female	Male	Total	% of Total
Asian	5	2	7	6%
Black	36	16	52	43%
Hispanic	14	14	28	23%
Not Specified	3	0	3	2%
White	18	13	31	26%
Total	76	45	121	100%
% of Total	63%	37%	100%	

19B) Breakdown of Top Ten Dept Salaries by Race and Gender

Active Employees as of April 1, 2021

	Female	Male	Total	% of Total
Black	3	1	4	40%
White	5	1	6	60%
Total	8	2	10	100%
% of Total	80%	20%	100%	

20) Employee Counts with Language Competency in the Volunteer Pool

Language	# of employees
Cabo Verdean Creole	2
Greek	1
Spanish	2
Jamaican Patois	1
Portuguese	1

21) Five Year Overtime History

FY18	FY19	FY20	FY21 Approp	FY21 YTD (through March)	FY22 Recom
\$19,226	\$27,282	\$18,793	\$11,500	\$32,383	\$11,500

22) Amount and Justification of Any Stipends - N/A

23) Any Hiring Challenges Experienced This Year - N/A

24, 25, 26, 27) Breakdown of contracts, contracts over \$100k - See Separate Attachment (Appendix E)

Performance Measures

Measure	FY19 Actual	FY20 Actual	FY21 Proj	FY22 Target	Comments on Targets	Trend Narrative
Number of Older Adults Attending Presentations	1,950	1,415	250	2,500	We want older adults to continue to have access to adequate information, programs and services. To that end, we continue to emphasize the importance of sharing information in the community. This will be especially important in the upcoming year when older adults will need to rebuild their lives after COVID.	Due to COVID, we were not able to do community presentations. Instead we had to shift how we get information out to older adults, using tools like zoom, robocalls and mail. In FY22, we will make it a priority to be out in the community making older adults aware of the wonderful programs and services we offer, and therefore, expect to conduct more presentations in the upcoming year.
Number of Applications Completed (Housing and Benefits)	601	2,026	3,500	4,000	We will continue to ensure older adults have access to benefits that can help them live dignified lives.	Through COVID, we continued to help older adults access critical benefits. With increased staffing capacity in our Constituent Services unit, we expect to be able to assist even more older adults with benefits and housing applications.

Performance Measures

Measure	FY19 Actual	FY20 Actual	FY21 Proj	FY22 Target	Comments on Targets	Trend Narrative
Number of Events and Programs	225	173	100	225	We will resume our regular programming.	During COVID, we stopped most in-person events and programs. We continued to offer fitness and arts programming virtually, and more recently started coordinating larger virtual events but at limited capacity. We expect to go back to pre-COVID levels once we can offer in-person events and programs in FY22.
Older Adults Participating in Events and Programs	13,391	12,650	2,000	11,550	We will resume our regular programming.	During COVID, we stopped most in-person events and programs. We continued to offer fitness and arts programming virtually, and more recently started coordinating larger virtual events but at limited capacity. We expect to go back to pre-COVID levels once we can offer in-person events and programs and therefore engage with more older adults around events and programming.
Number of Information and Service Referrals Provided	11,245	4,070	10,000	13,000	We will continue to ensure older adults have access to information and resources that can help them live dignified lives.	Through COVID, we continued to help older adults access critical information and resources. With increased staffing capacity in the Constituent Services unit, we expect to be able to assist even more older adults in FY22.

Performance Measures

Measure	FY19 Actual	FY20 Actual	FY21 Proj	FY22 Target	Comments on Targets	Trend Narrative
% Taxi Coupon Booklets Sold	100	100	30	100	We will continue to sell 40,000 taxi coupons across the City.	Following public health guidance, we suspended all Taxi Coupon sales in FY21. We expect to reinstate sales with new community partnerships in FY21 and return to pre-COVID sales levels in FY22.
Rides Provided to Older Adults	32,051	10,469	10,000	30,000	We will continue to provide rides to seniors prioritizing medical appointments and supporting shopping and recreational trips.	Through COVID, we continued to provide medical and grocery shopping rides albeit at a limited capacity. Once we're able to operate at regular capacity, we will finalize the implementation of all the scheduling software features and therefore be better able to serve older adults.
Hours completed by Older Adult Volunteers	111,653	65,347	60,000	95,000	We will continue to encourage seniors to share their skills and experiences in their communities and connect them with impactful volunteer opportunities.	During COVID we stopped all in person service opportunities. We have been offering more shorter term volunteer opportunities and are at capacity for some of our weekly volunteer opportunities.

Performance Measures

Measure	FY19 Actual	FY20 Actual	FY21 Proj	FY22 Target	Comments on Targets	Trend Narrative
Avg Number of Older Adult Volunteers	393	441	450	450	We will continue to engage volunteers in our current volunteer programs.	During COVID we stopped all in person service opportunities. We will continue to connect older adults to a variety of volunteer opportunities throughout the city.
Age-Friendly Boston Action Items Completed	15	20	5	7	We anticipate that we will complete action items we have been working on.	We have finished our Age-Friendly implementation plan. We will still be working on some continuing action items, but will complete fewer action items as we shift focus to plan for what's next.
Number of Older Adults Served by Grantees	19,853	18,704	19,000	20,000	Our grantees will continue to offer virtual/check in programming until in person programming can resume.	During COVID almost all in person programming stopped and we are anticipating a slower start up for in person programming. As in person programming continues to open up, we expect that our grantees will increase their efforts to reach more seniors.

Department History

Personnel Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
51000 Permanent Employees	2,831,897	2,935,684	3,287,948	3,421,566	133,618
51100 Emergency Employees	0	0	0	0	0
51200 Overtime	27,282	18,793	11,500	11,500	0
51600 Unemployment Compensation	0	0	5,000	5,000	0
51700 Workers' Compensation	42,869	53,229	23,158	10,000	-13,158
Total Personnel Services	2,902,048	3,007,706	3,327,606	3,448,066	120,460
Contractual Services	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
52100 Communications	45,918	42,074	26,000	42,560	16,560
52200 Utilities	0	0	0	0	0
52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal	0	0	0	0	0
52600 Repairs Buildings & Structures	0	0	0	0	0
52700 Repairs & Service of Equipment	62,624	72,831	72,000	72,000	0
52800 Transportation of Persons	46,020	38,794	42,300	42,300	0
52900 Contracted Services	367,861	481,293	716,800	1,236,870	520,070
Total Contractual Services	522,423	634,992	857,100	1,393,730	536,630
Supplies & Materials	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
53000 Auto Energy Supplies	64,023	47,687	60,000	53,640	-6,360
53200 Food Supplies	98,237	103,128	112,126	215,145	103,019
53400 Custodial Supplies	0	0	0	0	0
53500 Med, Dental, & Hosp Supply	0	0	0	0	0
53600 Office Supplies and Materials	12,271	11,941	10,200	12,900	2,700
53700 Clothing Allowance	8,571	9,036	12,250	10,390	-1,860
53800 Educational Supplies & Mat	0	0	0	0	0
53900 Misc Supplies & Materials	12,890	9,211	13,975	13,975	0
Total Supplies & Materials	195,992	181,003	208,551	306,050	97,499
Current Chgs & Oblig	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
54300 Workers' Comp Medical	1,977	13,928	5,000	5,000	0
54400 Legal Liabilities	0	0	6,640	6,680	40
54500 Aid To Veterans	0	0	0	0	0
54600 Current Charges H&I	0	0	0	0	0
54700 Indemnification	0	0	0	0	0
54800 Reserve Account	0	0	0	0	0
54900 Other Current Charges	73,059	37,379	41,200	45,700	4,500
Total Current Chgs & Oblig	75,036	51,307	52,840	57,380	4,540
Equipment	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
55000 Automotive Equipment	0	0	0	0	0
55400 Lease/Purchase	28,353	0	0	0	0
55600 Office Furniture & Equipment	0	0	0	0	0
55900 Misc Equipment	0	0	0	0	0
Total Equipment	28,353	0	0	0	0
Other	FY19 Expenditure	FY20 Expenditure	FY21 Appropriation	FY22 Recommended	Inc/Dec 21 vs 22
56200 Special Appropriation	0	0	0	0	0
57200 Structures & Improvements	0	0	0	0	0
58000 Land & Non-Structure	0	0	0	0	0
Total Other	0	0	0	0	0
Grand Total	3,723,852	3,875,008	4,446,097	5,205,226	759,129

Appendix B

City of Boston
Summarized Appropriations by Department
Budget Year 2021
as of March 31, 2021

Fund	Descr	Dept	Descr	Acct	Descr	Bdgtd	Encumb	Expend	Avail	
100	General	Fund	387000	Age Strong	51000	Permanent Employees	3,287,948.00	0	1,954,266.65	1,333,681.35
100	General	Fund	387000	Age Strong	51200	Overtime	11,500.00	0	30,589.53	-19,089.53
100	General	Fund	387000	Age Strong	51600	Unemployment Compensa	5,000.00	0	0	5,000.00
100	General	Fund	387000	Age Strong	51700	Workers Compensation	23,158.00	0	0	23,158.00
100	General	Fund	387000	Age Strong	52100	Telecommunications	26,000.00	0	42,818.73	-16,818.73
100	General	Fund	387000	Age Strong	52700	Repair/Service Equip	72,000.00	6,668.65	36,401.97	28,929.38
100	General	Fund	387000	Age Strong	52800	Transportation/Travel	42,300.00	40,518.90	1,996.10	-215
100	General	Fund	387000	Age Strong	52900	Contracted Services	703,076.00	360,193.95	75,208.01	267,674.04
100	General	Fund	387000	Age Strong	53000	Motor Vehicle Energy	60,000.00	0	11,193.59	48,806.41
100	General	Fund	387000	Age Strong	53200	Food	70,126.00	1,880.01	3,120.00	65,125.99
100	General	Fund	387000	Age Strong	53600	Office Supplies	10,200.00	0	4,546.43	5,653.57
100	General	Fund	387000	Age Strong	53700	Clothing Allowance	12,250.00	0	9,060.00	3,190.00
100	General	Fund	387000	Age Strong	53900	Misc Supplies/Materia	13,975.00	0	736.73	13,238.27
100	General	Fund	387000	Age Strong	54300	Workers Comp Medical	5,000.00	0	615.64	4,384.36
100	General	Fund	387000	Age Strong	54400	Legal Liability Premi	6,640.00	0	0	6,640.00
100	General	Fund	387000	Age Strong	54900	Current Charges	41,200.00	8,880.81	7,132.31	25,186.88
100	General	Fund	387000	Age Strong	55000	Automotive Equipment	55,724.00	0	41,589.95	14,134.05
				Age Strong	Total		4,446,097	418,142	2,219,276	1,808,679

11) Age Strong Commission - List of 5 Major Accomplishments for FY21

1. Redesign of services to meet resident needs during COVID

In FY21 we had to completely change our operational structure in order to be able to handle the increased needs of older adults during the pandemic. With the majority of our staff working remotely, we stood up a remote call center relying solely on existing staff. We have been able to handle hundreds of weekly calls generating over 8,000 client intakes which required follow up from our staff. We helped seniors with food access, housing, healthcare, homecare service and other critical needs. Our average number of weekly calls throughout the pandemic was 469 with some of our busiest weeks topping 800 calls. In addition, we redesigned our Age Strong Shuttle to be “COVID safe” putting in cleaning protocols and reducing capacity to one rider and one driver on each van. By doing this we were able to continue to provide ride services throughout the pandemic, maintaining critical rides to dialysis and cancer treatment during the height of the pandemic, and adding additional medical rides, grocery store trips and vaccination rides as things started to open up.

2. Food Access

From the very beginning of COVID, the impact the pandemic had on our constituents meeting their basic needs was clear. In particular, food access arose as a significant need for older adults. Starting in April of 2020, in collaboration with the Office of Food Access and the BPDA, as well as many other partners, we stood up a food delivery program for older adults with two parts, bulk deliveries to senior buildings and organizations, and door to door delivery. Our team was fielding calls, connecting older adults to the program, doing door to door delivery of food boxes, and coordinating delivery with senior buildings. In July we worked with the Office of Food Access to release an RFP for a more coordinated emergency food delivery

program funded through both the City and FEMA reimbursement. In collaboration with the Budget Office and the Office Food Access, we have been successfully overseeing this weekly delivery program which has provided healthy and safe options to those most impacted by COVID.

3. Addressing Social Isolation

Social Isolation is something that our older residents faced during the COVID-19 pandemic that we worked to address. We did this in a number of different ways. As we mentioned above, we set up a call center and fielded hundreds of calls a week. Some of these calls generated the intakes for service that we highlighted, but others were older adults seeking to connect, talk, and get emotional support from our team members. In addition to these incoming calls, we made outgoing “check-in” calls directly to older adults in the community. We recruited and trained over 200 volunteers who called over 55,000 older adults to assess for any unmet needs during the pandemic. We also recruited volunteers to make thousands of cards for our older residents who receive meals on wheels. Finally, we provided extra CARES act funding to our partner agencies Friendship Works and Little Brothers Friends of the Elderly. Together with the DND funded Nesterly, these agencies provided regular “friendly phone calls” to hundreds of older Boston residents in need of ongoing connection that we identified through our incoming and outgoing phone calls.

4. Economic Security - Benefits Campaign

One of our goals for FY21 was to increase awareness of public benefits. The concept of the campaign was to promote benefits and the fact that the city could help connect residents to benefit programs, drive people to 311, and from there, to our office, Veterans Services, or the Mayor’s Health Line for benefits enrollment. In October 2020 we convened 13 City departments involved in the Benefits Campaign to assess their capacity for benefits referrals, screening and enrollment. We then set up individualized training for each of their teams re: the full scope of public benefits and city programs

that could help constituents save money. We also worked with DoIT to design benefits ads for newspapers. We created ads for each month from Oct 2020-June 2021. The first ads for the campaign were placed in newspapers and were about Medicare Open Enrollment. We also highlighted other health insurance programs, Seniors Save, tax exemptions, veterans benefits, water and sewer discounts, the Senior Circuit Breaker tax credit, and more. Ads were placed in local papers including the Hyde Park Bulletin, West Roxbury/Roslindale Bulletin, Boston Bulletin, Bay State Banner, the Dorchester Reporter, the Beacon Hill Times, the Boston Sun, Regional Review Waterfront, North End, and Downtown, and Charlestown Patriot Bridge. In addition to these local newspapers, the advertisements were translated and placed in weekly ethnic newspapers in the City of Boston including El Planeta, El Mundo, Sampan, and the Boston Haitian Reporter.

5. Vaccinations

In January we started assisted older Boston residents to connect to vaccines. We helped older residents schedule appointments, assisted with transportation, and coordinated all the support efforts that residents needed in order to be successful getting to the vaccine appointment. We also have worked directly with the State to register older adults for the Homebound Vaccine program. To date we've helped over 3500 older residents get vaccinated.

12) Chief FY22 Goals, Ongoing and New Initiatives

Age-Friendly Boston

- We will work with UMASS Boston Gerontology Institute and city departments to create a multiyear plan to address elder economic security.
- We will inform our Elder Economic Security plan with a series of focus groups designed to identify communications pathways and build connections for closer work with targeted groups.

- We will continue our work on the second Age Friendly Boston plan that will focus on economic security, social isolation, and dementia work with an equity lens.
- We will continue our work on elder employment opportunities in collaboration with Encore Boston Network & AARP including coordinating a series of age-friendly employer workshops. We will also expand the age-friendly business project with emphasis on certifying banks & age-friendly banking.
- Our dementia work will include reducing the stigma of dementia by increasing the amount of dementia friends in Boston, which is a grassroots dementia education campaign. We will continue to support our Memory Cafes. We will also research and if needed create and complete a community survey focusing on caregiving and memory loss to better inform our work and community needs.

Volunteer Programs

- We will work with volunteers and volunteer stations to redesign all opportunities to be safe with COVID precautions. Volunteers will also continue to have the opportunity to serve remotely.
- We will focus on recruiting and training volunteers for the new impact areas of Opioid Prevention and Education workshops and Financial Literacy workshops. At this time all of the training and workshops will be conducted virtually until people can safely meet together.

Taxi Coupons

- We will work with MONUM to continue the path of modernizing the taxi coupon program. We are currently working with a company assessing user experience and this information will lead to next steps with the ultimate goal being a program upgraded from the current paper coupon/cash system.

Age Strong Shuttle

- In an effort to increase ridership, we will focus a lot of our efforts in promoting the Age Strong Shuttle and some of the modern features acquired with the new software including the Age Strong Shuttle app. It is a valuable but underutilized service that fills a big gap in the community.

Events and Programming

- We plan to engage with older adults in person in FY22 focusing on celebrating their strength and diversity. Through additional investments, we will focus on creating local partnerships, engaging older adults with meaningful opportunities to connect and share their stories, and celebrating different cultures. We will not only recruit older adults to attend new events, we will also create opportunities for them to help shape them. We anticipate these events will attract interest from those we have not been able to reach in the past.

Constituent Services

- We will be developing a city-wide hoarding assistance program with a new investment in our budget. We will partner with a clinical provider to provide hoarding services and work with DND, ISD, BHA, BPHC, the Fire Department and others to provide comprehensive wrap around services and support in order to promote healthy living situations.
- We will train all of our advocacy staff so they're equipped to assist seniors with a wide range of services and benefits. In the aftermath of COVID, we anticipate that seniors will have increased need for assistance. We will finalize a targeted outreach plan focused on the communities hardest hit by COVID to educate, support in accessing services, and connecting seniors with benefits.

Area Agency on Aging

- In FY22 will be finalizing contracts for Title IIIC and IIIE (Nutrition and Caregiver Services) for our Older Americans Act funds for an October 1, 2021

start. In the Spring of 2022, we will be putting an RFP out for our other Older Americans Act services. In addition, we will be assessing any funding coming in through the American Rescue Plan and following Administration on Community Living and Executive Office of Elder Affairs guidance on spending.

Appendix E

Appendix E 24) Age Strong Contracts

Vendor Name	Contract Description	Begin Dt	Expire Dt	Max. Amt	Vendor City
Southwest Boston Senior Services Inc dba	Title III-C nutrition program	10/1/2018	9/30/2020	8,144,200	Jamaica Plain
Southwest Boston Senior Services Inc dba	Title III-C nutrition program	10/1/2018	9/30/2020	8,144,200	Jamaica Plain
Crystal Transport Inc	bus transportation for events	8/1/2019	6/30/2020	50,000	Readville
Spinelli Ravioli, Inc.	Lunch and Breakfast items for	8/1/2019	6/30/2020	50,000	East Boston
Health Leads Inc	Reassessment of OFA Food Agend	10/1/2020	12/31/2020	49,500	Boston
Crystal Transport Inc	Bus Transportation	7/1/2019	6/30/2020	24,000	Readville

Appendix E 25) Age Strong Certified Contracts

Vendor Name	Contract Description	Max Amt	Minority	Vendor City
LA Alianza Hispana, Inc.	Title III B and Title III D	80,000	MBE	Boston
Nuestra Comunidad Development Corp.	Title III B and Title III D	40,000	MBE	Roxbury

Appendix E 26) Any Barriers to Contract Diversity

The department remains committed to following all applicable procurement laws, while working closely with the Office of Economic Development to identify diverse vendors.

Appendix E 27) Age Strong Contracts >\$100k

Vendor Name	Begin Dt	Expire Dt	Max. Amt	Narrative Section
Fresh Truck, Inc.	1/1/2021	6/30/2021	3,304,225	Boston COVID-19 Food -- Buy, Pack, Deliver
Greater Boston Legal Services Inc	10/1/2020	9/30/2022	670,000	Title III B
Southwest Boston Senior Services Inc dba	10/1/2020	9/30/2022	430,000	Ombudsman Title III
Ecumenical Social Action Committee, Inc.	10/1/2020	9/30/2022	300,000	Title III B
VietAid-Vietnamese Initiative	10/1/2020	9/30/2022	250,000	Title III B -- Supportive Serv
Mass Society For Prevention	10/1/2018	9/30/2021	185,022	Title III E Caregiver Services
Southwest Boston Senior Services Inc dba	10/1/2020	9/30/2022	130,000	Title III B and Title III D